

## **RESTORATION GUARANTEE**

**For cement tile roofs coated using the Dulux 962 Roof Membrane System:** Advanced Roof Restoration in conjunction with Dulux 962 Roof Membrane System Warranty, agrees to guarantee the client for a period of **(10) ten years** from job completion, the following:

1. That the "coloured" sealant will not dramatically fade over the 10 year period.
2. That sealants applied will not lift over the 10 year period.
3. That the sealants applied will greatly hinder the growth of moss, providing after care instructions have been carried out.
4. That the workmanship is guaranteed for the 10 year period.

**For previously coated cement tile roofs coated using the Deluxe Advanced Shield System:** (Excluding roofs previously coated with PVA based products. As no guarantee applies to roofs previously coated with PVA based products) Advanced Roof Restoration in conjunction with Deluxe Coatings Pty Ltd, agrees to guarantee the client for a period of **(7) seven years** from job completion, the following:

1. That the "coloured" sealant will not dramatically fade over the 7 year period.
2. That sealants applied will not lift over the 7 year period.
3. That the workmanship is guaranteed for the 7 year period.

Warranty claims will not be recognised until the full contract price has been paid.

When choosing your roof colour from manufacturers colour charts – Care must be taken as colour chart accuracy is limited by the printing process. Although every attempt is made to reproduce actual paint colours no guarantee is given on there accuracy.

### **AFTER CARE INSTRUCTIONS**

The Company will only apply first quality sealants to your roof exterior, but it is firmly emphasised to clients that the following care instructions must be strictly followed should the guarantees be deemed 'in effect'.

If your house is located in heavily treed or similar areas, you must follow the after care instruction:

1. At least each 24 month period – hose down roof using garden hose and 'brush off' bird droppings and/or leaf stains
2. It is most important that no harsh chemicals, acids, bleaches, chlorines etc, be used or spilt on the roofing surface.

## **ROOFING GUARANTEE**

### **Rainwater Goods Warranty – Prepainted Steel & BlueScope ZINCALUME steel & COLORBOND Ultra prepainted Steel**

Advanced Roof Restoration in conjunction with Bluescope steel Guarantees the following:-

As per the Bluescope Rainwater Goods Warranty, the material will have a minimum life prior to perforation by weathering in the natural elements of 12 years from installation on residential buildings.

In the case of COLORBOND pre-painted steel, Bluescope Steel further warrants that the exterior paint finish will not flake, peel or blister for a period of at least 12 years from date of installation. However, normal weathering which includes a natural reduction in paint gloss and a natural chalking of paint finish is not covered by this warranty.

Failure to remove debris leading to accumulation of moisture-retaining matter in gutters or pipes will void warranty

Installations less than 200 metres from salt marine, severe industrial or unusually corrosive environments void the 12 year warranty

Advanced Roof Restoration guarantees their workmanship for a period of 10 years from job completion.

### **Roofing Warranty – Steel Sheetting – Prepainted Steel & BlueScope ZINCALUME steel & COLORBOND Ultra prepainted Steel**

Advanced Roof Restoration in conjunction with Bluescope steel Guarantees the following:-

As per the Bluescope Roofing warranty ZINCALUME® steel supplied to ROLLERFORMERS to be fabricated into PROFILE is manufactured from prime material and will have a life prior to perforation by weathering in the natural elements of up to 30 years for both ZINCALUME® STEEL and COLORBOND® STEEL.

For the maximum warranty of 30 Years the roof must be fully lined and not contain exposed eaves or other areas sheltered or unwashed by natural rainfall.

Installation must be at least 5 kilometres from marine or industrial environments.

For a comprehensive list and description of all Bluescope steel roofing warranties please visit Bluescopes website at:

<http://www.bluescopesteel.com.au/go/brands/colorbond-steel/warranty/warranties-for-peace-of-mind>

Advanced Roof Restoration guarantees their workmanship for a period of 10 years from job completion.

Advanced Roof Restoration's guarantee excludes damaged to walls, ceilings and cornices caused by the stressing or de-stressing of the roof and wall structures which sometimes happens when removing heavy roofing materials such as asbestos or tiles and replacing with tin.

Warranty claims will not be recognised until the full contract price has been paid.

## **WORK, ORDER TERMS AND CONDITIONS**

1. Completion of work as near as possible to desired date, but without firm promise or date for completion.
2. No Responsibility can be taken, under any circumstances, for damage to any vehicles parked on, or next to, the premises. (Please remove them prior to job commencement)
3. Advanced Roof Restoration reserves the right to charge for any unforeseen or additional work required to complete the job so as to maintain a high standard of workmanship in line with our 10 year guarantee on workmanship. Eg. Replacement of faulty tiles not allowed for at the time of quoting, replacement of flashings etc found to be unserviceable or additional flashings required to maintain roof integrity.
4. Advanced Roof Restoration will not accept any liability or responsibility for structural defects to the roof frame.
5. Advanced roof restoration will not be held responsible for organising the disconnection of power lines or any costs incurred for the disconnection of power lines where it is required to maintain a safe working environment or for the installation of roofing materials, guttering and or fascia boards.
6. The Client agrees to keep children/pets and or visitors away from workmen at all times whilst the job is in progress.
7. The contract price is firm and payment is due immediately upon completion.
8. The details of all work are as designated overleaf.
9. Client agrees to supply all electricity and water as required by Advanced Roof Restoration.
10. Following completion of work, Advanced Roof Restoration does not accept responsibility for storm damage or damage caused by acts of God.
11. Advanced Roof Restoration Reserves the right to cancel the contract due to unforeseen circumstances.
12. Advanced Roof Restoration will endeavour to match tile types and colours but can not offer any guarantee due to availability at the time of sourcing tiles.
13. Advanced Roof Restoration will attend to all warranty claims, however if the problem is not related to the work as detailed on the contract a call out fee of \$250.00 will apply.
14. Advanced Roof Restoration does not take responsibility for the re-aligning and or tuning of T.V. antennas, satellite dishes and the like.

### **15. CANCELLATION**

If the client shall, after the expiry of any cooling off period if applicable, purport to cancel this agreement or otherwise repudiate the same prior to, or after the date of the commencement, or delay the date of commencement of work, the client shall pay to the company the costs incurred by the company to the date of such purported cancellation or repudiation or delay in commencement (as the case may be) plus twenty (20) per centum of the total contract price stated herein as and by the way of liquidated damages and not by way of penalty. In the event of delaying the commencement of work these costs will be deducted from the final account, when work has been completed.

### **16. COLLECTION FEES AND PRIVACY ACT**

\* A credit card surcharge of 1% applies to contracts over \$10,000

Agreement that Advanced Roof Restoration may use a credit report about me for collecting overdue payment (section 18K (1) (H), Privacy Act 1988)

If Advanced Roof Restoration considers it relevant to collecting overdue payments in respect of commercial credit provided to me, I/We agree to Advanced Roof Restoration receiving from a Credit Reporting Agency a credit report containing personal information about me/us in relation to collecting overdue payments. Any expenses, costs or disbursements incurred by the supplier in recovering any outstanding monies including debt collection agency fees and solicitors' costs shall be paid by the customer, providing that those fees do not exceed the scale of charges as charged by that debt collection agency / solicitor and in any event the commission is not to exceed 15% of the debt value, plus out of pocket expenses.